

Contact Centre Association of Nova Scotia (CCNS)

Members and Supporters of CCNS:

Admiral Insurance
ADP
Arrow Electronics
Advantage Communications
Bell Aliant
Blue Ocean
CIBC
Eastlink
HGS
Manulife Financial
Manulife Bank
Medavie Blue Cross
Millenium1 Solutions
Minacs
Nautel
Nova Scotia Business Inc.
Scotiabank
Staples
TD Insurance
Web.com
Workers' Compensation Board
Xerox Canada

We represent **you** - the Contact Centre Industry in Nova Scotia.

We facilitate the sharing of knowledge, provide networking opportunities for our members, and the continuous development of industry awareness.

How do we do this?

Training and Knowledge Transfer:

- Regular industry specific information and training sessions where you discuss and share business excellence initiatives and implementations.

Networking and Celebrating:

- Quarterly networking sessions connect you with industry professionals in a social setting.
- Annual awards gala provides you with a high-profile stage to recognize and congratulate your employees - the best of the best in our industry in Nova Scotia. Over 200 Contact Centre representatives attend each year and we present over 60 awards.
- Annual softball tournament where you battle 16 organizations to claim top prize.

Promotion and Industry Awareness:

- On your behalf, we work closely with government agencies and economic development organizations to provide knowledge and updates about the Contact Centre landscape in Nova Scotia and potential opportunities.